

WoofPix Pet Photography Session Agreement



Between the Photographer, Carolyn Bray, and the Client, (the person booking and/or attending the photography session)

STANDARD TERMS AND CONDITIONS OF BUSINESS

Booking & Payment

- Upon receipt of the session fee, the Photographer will reserve the agreed date and time and confirm this via email. Session fees must be paid before the portrait date. Quoted prices remain valid for 4 weeks.

Cancellations & Lateness

- Cancellations must be made in writing at least 72 hours before the session. If no alternative time can be arranged, 50% of the prepaid fee will be refunded. Cancellations within 72 hours are non-refundable.
- The Photographer will wait at the agreed location (normally the WoofPix Studio, unless otherwise arranged) for up to 20 minutes after the scheduled start time. Failure to arrive within this period will be treated as a cancellation without notice, and the full session fee will be retained.
- For outdoor sessions, if adverse conditions prevent the creation of portraits to the Photographer's artistic standards, the Photographer may select an alternative location or reschedule.

Photographer Cancellation / Limitations of Liability

- If the Photographer cannot fulfil the session due to fire, accident, illness, strike, or any unexpected event beyond their control, any session fee paid will be refunded. No further liability will be accepted.
- This limitation also applies to loss or damage of photographic materials due to equipment failure, processing errors, postal loss, or other circumstances without Photographer fault.
- If the Photographer fails to perform for any reason other than those listed above, liability is limited to the retail value of the Client's order.

Client Responsibilities

- The Client is responsible for ensuring their pet is presented as desired for the photographs (e.g. grooming arranged in advance so the coat can settle naturally).
- The Photographer will request the Client's assistance in encouraging their pet during the session. All handling must be reward-based and positive. If the Photographer judges behaviour to be negative or harmful, the session will be stopped.

Image Rights & Usage

- The Photographer retains full copyright and ownership of all negatives, digital files and previews.
- The Photographer may use images created under this contract for advertising, display, publication or other promotional purposes. The Client confirms they have authority to consent on behalf of all participants and agrees to indemnify the Photographer against any related claims. Specific images can be exempted from publication if agreed before the session.
- NOTICE OF COPYRIGHT: It is illegal to copy or reproduce any images without written permission from the Photographer.

Products & Orders

- The Client is responsible for the proper care of delivered printed and/or digital products. The Photographer cannot accept liability for damage occurring after successful delivery.
- All prices are based on the current Standard Price List, which is updated periodically. Future orders will be charged at the prices in effect at the time of ordering. No products (including digital images) will be released until paid in full.

Data Protection (UK GDPR)

- The Photographer will store and process the Client's personal information (such as contact details and session notes) solely for the purpose of managing the booking, fulfilment of orders, and essential business administration. Personal data will never be sold or shared with third parties except where required for order fulfilment (such as printing labs). The Photographer's full Privacy Policy is available on request or via the website.

Shared Ownership / Authority to Consent

- Where a pet is jointly owned, the Client confirms they have obtained permission from all legal owners to proceed with the photography session and to agree to the Photographer's usage of images as outlined in this Agreement. The Client accepts full responsibility for securing such consent and indemnifies the Photographer against any related disputes.

Any amendments to this Agreement must be made in writing.